



GP Surgery App

The NHS GP system is being squeezed from all sides and as such, appointments aren't easy to come by. People can wait for up to two weeks, often resulting in unnecessary health problems and prolonged sickness absence.



*A GP surgery,
at home,
work or on
the move*

Yet through diagnosis, onward referral and access to most NHS services, GPs are still the key link to helping employees back to work and health as soon as possible.

Our uniquely robust Med24 App is web-based so everyone can download and use it on any smartphone, tablet or PC. It guarantees staff and their families fast – often same day - unlimited access to our virtual GP Surgery from anywhere in the world to help them take charge of their health. Employees can access medical information online and contact trained operators who schedule GP eConsultations within working hours or telephone appointments 24/7, according to personal preference and internet connectivity. The service provides:

Real time, 'face-to-face' eConsultations with a qualified, practicing GP from 8.30-6.30 Monday to Friday at home, work or abroad

Private prescription service where routine medications are delivered to an employee's chosen address next business day and worldwide

Consultant referrals where appropriate; details are given to the employee to activate their private medical insurance and share with an NHS GP

Medical notes stored on our system which can be revisited and shared, when appropriate, with an NHS GP

Online NHS Symptom Checker

1100+ medically validated, up-to-date online fact sheets covering chronic & acute conditions, treatments, wellbeing and travel

NHS Fitness and nutrition advice

Peace of mind for employers knowing that employees can actively and quickly access medical services and support cost effectively to restore health and productivity levels

Synchronises with our GP Telephone Consultation Service where employees have 24/7 unlimited access to a GP at home, work or abroad

Med24 is a valued employee benefit that is exclusive to our clients.

Punter Southall Health & Protection has partnered with Medical Solutions UK Limited to deliver Med24 to employers with over 200 employees.

	Team of qualified, practising GPs	Strong, quality infrastructure
Robust & proven	<ul style="list-style-type: none"> • Guaranteed availability - 50+ regular GPs working contracted sessions • Quality practitioners – all GPs are registered with the General Medical Council, on the NHS England Medical Performers list and follow best practice • Ability to prescribe where clinically indicated and refer onto specialists • Rigorous clinical governance for quality and consistency 	<ul style="list-style-type: none"> • 24/7 customer service • Personal data security enforced with ISO 27001 call handling software and telephony • Secure web cam facility for eConsultations • All calls recorded and notes shared with an NHS GP when appropriate and if the employee permits • All information is fully medically validated and kept up to date
Suited to	<ul style="list-style-type: none"> • Diagnosis of symptoms and advice on treatment • Evaluating medical issues for secondary care or emergency treatment • Second opinions or alternative explanations • Sensitive or confidential issues • Travel or medication advice 	
Easy to use	<ul style="list-style-type: none"> • Compatible with iOS, Android and Windows operating systems. Available on smartphone, tablet and PC • Once downloaded, internet connection is not required to access the GP Telephone Consultation Service • Unlimited consultations • Appointment time scheduled to suit employee • Guaranteed global access 	



Med 24 is coordinated through our Healthcare team. For more information please visit www.pshp.co.uk or call **0203 327 5700**